

TERMS AND CONDITIONS

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- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- The primary guest must be at least 18 years of age to be able to check into the hotel.
- It is mandatory for guests to present valid photo identification at the time of check-in. According to government regulations, the identification proofs accepted are Aadhar Card, Driving License, Voter ID Card, and Passport. Without Original copy of valid ID the guest will not be allowed to check-in.
- Should any action by a guest be deemed inappropriate by the hotel, or if any inappropriate behaviour is brought to the attention of the hotel, the hotel reserves the right, after the allegations have been investigated, to take action against the guest.
- Guests shall be liable for any damage to the Hotel asset. Guests shall keep the Hotel room in a good condition and maintain hygiene and cleanliness.
- Certain policies are booking specific and are informed to the customer while making the booking.
- Guests may be contacted closer to their check-in date to confirm the arrival status or arrival time through calls or messages. In case, we do not receive a response from the guest after multiple attempts, the booking may be put on hold or cancelled. In case of availability, The Hotel will try to reinstate your booking when you contact us back or make a payment through our abundance payment options
- As we continue to strive to improve our services, we may reach out to guests to get feedback of their experience through e-mail, calls or messages.